

# Overview and Scrutiny District Centres Subgroup

Date: Wednesday, 19 December 2018

Time: 5.15 pm

Venue: Council Antechamber - Level 2, Town Hall Extension

Everyone is welcome to attend this subgroup meeting.

#### **Access to the Council Antechamber**

Public access to the Council Antechamber is on Level 2 of the Town Hall Extension, using the lift or stairs in the lobby of the Mount Street entrance to the Extension. That lobby can also be reached from the St. Peter's Square entrance and from Library Walk. There is no public access from the Lloyd Street entrances of the Extension.

# Membership

**Councillors** - Connolly, J Hughes, Kirkpatrick, Madeleine Monaghan, H Priest and Shilton-Godwin (Chair)

## **Agenda**

1. Minutes 3 - 6

To approve as a correct record the minutes of the meeting held on 11 September 2018.

- 2. Place Management Pilots to follow
- 3. Terms of Reference and Work Programme 7 10
  Report of the Governance and Scrutiny Support Unit

To review the terms of reference and work programme of the Subgroup.

## **Further Information**

For help, advice and information about this meeting please contact the Committee Officer:

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This agenda was issued on **Tuesday, 11 December 2018** by the Governance and Scrutiny Support Unit, Manchester City Council, Level 6, Town Hall Extension (Mount Street Elevation), Manchester M60 2LA

#### **Economy Scrutiny Committee – District Centres Subgroup**

#### Minutes of the meeting held on 11 September 2018

#### Present:

Councillor Shilton Godwin – in the Chair Councillors Connolly, Hughes and Kirkpatrick

Councillor Richards, Executive Member for Housing and Regeneration Councillor Sheikh, Assistant Executive Member for Housing and Regeneration

Professor Cathy Parker, Institute of Place Management, Manchester Metropolitan University

Dr Steve Millington, Institute of Place Management, Manchester Metropolitan University

**Apologies:** Councillor Madeleine Monaghan

#### ESC/OSG/18/05 Minutes

#### Decision

To approve as a correct record the minutes of the meeting held on 18 January 2018.

# ESC/OSG/18/06 Introduction to the Work of District Centres and Overview on Footfall Data

Dr Steve Millington, Institute of Place Management, Manchester Metropolitan University delivered a presentation that provided an overview of the extensive work undertaken to analyse and understand the social, economic and technological changes to retail.

Dr Millington described the economic significance of retail as an employer in the UK; the factors that had influenced changes in the retail sector, including the rationale for the proliferation of retail parks and its relationship to car ownership and the increase in online purchasing. He described the decisions taken by retailers, such as closing smaller local stores and opting to operate one larger store and the impact this had on district centres and smaller towns. He also discussed the notion of clone towns that did not accommodate independent traders and how this undermined local identity and distinctions. He further highlighted that previously preferred models of retail such as multiple retail occupancy had seen 26,000 such stores close nationally.

Dr Millington also challenged the assumption that the high street was dead by arguing that the 'high street' had experienced changes over many years, was not a static entity, and provided local examples of this.

Dr Millington highlighted that Manchester had a growing population, including more older people, and consideration needed to be given as to what district centres would need to look like in thirty years' time to meet the needs of local people. He suggested that it might be necessary to repurpose district centres commenting that whilst there were fewer shops there were not fewer buildings. He commented that historically retail had dominated town centre planning and national planning policy would need to be reviewed to respond to demographic changes.

Dr Millington described the academic research undertaken that had started with a review of all of the published research in this subject area. He said that the review had resulted in 25 priority interventions being identified that had then informed collaboration and workshops with local communities and a range of partners to identify local priorities and develop local solutions.

Dr Millington described that using sophisticated counting devices, operating 24/7 to collect foot fall data, had been installed in a number of locations across the city, including in areas where data had not previously been available. He said that this data was useful as it helped provide evidence that then informed local decisions.

The Executive Member for Housing and Regeneration commented that this data was useful as it could be used as one tool to measure the success of events and be used to challenge assumptions and influence planning. She further commented that this data could be used long term as a measure to assess the success of Council Policies.

The group then discussed the analysis of footfall in Harpurhey. The Members commented that Harpurhey had a very good and varied offer that included shopping; youth provision, sixth form education; health; leisure and the market. The Strategic Director, (Development) said that he welcomed the reported success of the Harpurhey area and commented that the district centre had been deliberately managed in this way. He said the Council had sought to encourage and influence public sector partners to replicate this model in other areas of the city, and the data provided represented a powerful and persuasive argument to support this approach to design. Members commented that the success and lessons of Harpurhey should be taken into consideration when delivering the Northern Gateway scheme and the Gorton Hub.

Dr Millington said the Harpurhey market was a very important stimulus for footfall and this was true nationally. He said that workshops in Harpurhey had resulted in suggestions to extend the market that would further encourage independent traders and increase the offer. He said that these discussions had also raised the possibility of other local traders opening longer as they would benefit from an increased footfall. He said this was a good example of a range of stakeholders coming together, discussing local issues and producing bespoke solutions that helped strengthen a sense of identity. A Member commented that this was in keeping by the Our Manchester approach to supporting local communities.

Members commented that empty shops contributed to negative perceptions of an area and that relatively simple and cheap solutions could have a positive impact, such as painting shop fronts that had improved other areas of the city. Dr Millington

commented that empty shops was a national problem and was compounded by the challenge in identifying the owners of premises. The Planning and Infrastructure Manager acknowledged the comments from the Member regarding painting shop fronts, stating that this was an 'easy win' and could stimulate further activities in the area. He said that the work in Gorton provided an opportunity to build community capacity and establish links between the different groups in the area to influence change.

#### Decision

To note the presentation.

# ESC/OSG/18/07 Vital and Viable Neighbourhoods / Place Management Pilots - Progress Report

The Subgroup considered the report of the Strategic Director, (Development) that provided Members with an update on progress with the four District Centre Pilot projects that were being progressed by the Institute of Place Management (IPM) at Manchester Metropolitan University (MMU), with the support of the Council. The Place Management Pilots were a key aspect of the work programme overseen by the District Centres Subgroup, and were considering new opportunities to engage local stakeholders and enhance the quality of Manchester neighbourhoods.

The report summarised the outcomes of the Northenden Place Management Pilot which had reached final report stage, provided an update for Gorton and Harpurhey, which are at pre-report stage and set out the proposed next steps for the Chorlton pilot.

The Chair welcomed the report stating that they would inform recommendations that arose from the Subgroups enquiry. She enquired when the reports for Gorton, Harpurhey and Chorlton would be available for members of the group. The Planning and Infrastructure Manager said that the Gorton and Harpurhey reports would be available for the December meeting and the Chorlton report would be available next year.

#### **Decision**

To note the report.

#### ESC/OSG/18/08 Terms of Reference and Work Programme

The Subgroup reviewed the Terms of Reference and work programme. The Chair referenced the discussion on the previous agenda item and recommended that the reports on the outcomes of the Gorton and Harpurhey Place Management Pilots be included for discussion at the December meeting. The Subgroup supported this recommendation. The Chair asked that the Scrutiny Support Unit liaise with herself and partners to agree a suitable date and time in December for the next meeting.

#### **Decisions**

- 1. To agree the work programme subject to the above amendment.
- 2. To request that the Scrutiny Support Unit, in consultation with the Chair arrange a date and time for the next meeting of the Subgroup.

Title	District Centres Subgroup
Membership	Councillors Connolly, Hughes, Madeleine Monaghan, H Priest
2018-2019	and Shilton Godwin (Chair)
Lead Executive	Councillor Richards
Member	
Strategic Director	Eddie Smith, Strategic Director, Development
Lead Officers	Eddie Smith, Strategic Director, Development
	Richard Elliott, Head of Policy, Partnerships and Research
	Angela Harrington, Head of Work and Skills
	James Shuttleworth, Planning and Infrastructure Manager
Contact Officer	Rachel McKeon, Scrutiny Support Officer
Objectives	1. To develop a vision and strategy for the management of a
,	network of centres that is forward-looking, allowing vital and
	viable centres to emerge, develop, improve and transform,
	and to manage change so that centre provision reflects
	demand over the next 20 years. To map underserved
	communities – areas of the city where people do not
	currently have access to functional centres and to develop a
	methodology for forecasting the future demand and location
	of new centres
	2. To develop guidance, describing how centres of various
	sizes can emerge, develop and improve/transform
	3. To improve performance and build place management
	capacity in 4 existing centres (Chorlton, Northenden,
	Harpurhey and Gorton)
	4. To establish activity (footfall) as a key performance indicator
	for planning and management. To scrutinise footfall
	analysis of 10 centres (Chorlton, Northenden, Harpurhey,
	Gorton, Victoria Avenue, Rusholme, Cheetham Hill,
	Levenshulme, Fallowfield, Withington)
	5. Recommend 4 policy pilots to test out more transformative
	approaches to centre development and improvement. What
	can Manchester City Council do to most effectively enhance
	a centre's performance?
Key Lines of	1. To apply learnings from the Institute of Place Management's
Enquiry	High Street UK 2020 project, identifying key actions that
, ,	Councils can lead to support centres.
	2. To analyse current centre performance to ensure that policy
	can take account of specific centre characteristics.
	3. To review development, growth and investment proposals
	across the city to inform future priorities for centre policy.
	4. To map the Council policies which impact on district centres.
Operation	This subgroup will report its findings to the Economy Scrutiny
	Committee by submitting minutes to the Committee. The
	Committee will be asked to endorse any recommendations
	from the Subgroup.
Access to	Meetings of the Subgroup will be open to members of the
Information	media and public except where information that is confidential
	or exempt from publication is being considered.

	Papers for the Subgroup will be made available to members of the media and public on the Council's website and in the Rates Hall of the Town Hall Extension except where information which is confidential or exempt from publication is being considered.
Schedule of	19 December 2018
Meetings	Further meeting dates to be confirmed
Commissioned	January 2016

## Economy Scrutiny Committee – District Centres Subgroup Work Programme – December 2018

Wednesday 19 December 2018 at 5.15 pm (Report deadline Monday 10 December 2018)				
Item	Purpose	Lead Executive Member	Lead Officer	Comments
Place Management Pilots Report	To consider the Place Management Pilot reports for Northenden and Gorton (TBC).	Councillor Richards	Eddie Smith/James Shuttleworth/Institute of Place Management	Invite ward councillors
Terms of Reference and Work Programme	To review and agree the Subgroup's terms of reference and work programme, and consider any changes or additions that are necessary.		Rachel McKeon	

Date TBC				
Item	Purpose	Lead Executive Member	Lead Officer	Comments
Under-served Communities	To consider the issue of under-served communities, taking into account new housing development across the city.	Councillor Richards	Eddie Smith/James Shuttleworth/Institute of Place Management	
Review/Reflect	To consider the outputs from the work with the Institute of Place Management.	Councillor Richards	Eddie Smith/James Shuttleworth/Institute of Place Management	
Terms of Reference and Work Programme	To review and agree the Subgroup's terms of reference and work programme, and consider any changes or additions that are necessary.		Rachel McKeon	

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To consider whether the meetings held have been sufficient to meet the objectives of the Subgroup, or whether further meetings are necessary.
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